



COOKIES POLICY

CASA CANDELA CASA CANDELA as responsible and guarantor of the processing of personal data and the rights of consumers, users, customers, suppliers, contractors and other persons who interact on our website, has structured this policy through which we inform the scope of the Cookies we use to ensure their right to information and the proper functioning of our website.

Taking into account the above, we recommend reading this policy carefully.

1. CHAPTER ONE - DEFINITIONS



1.1. Authorization: Prior, express and informed consent of the data subject to carry out the processing of personal data.

1.2. Authorized: refers to all those persons who, under the responsibility of **CASA CANDELA S.A.S. NIT: 901243034-1**, commercial company owner of the **CASA CANDELA** brand, its Agents or commercial allies may carry out Personal Data Processing by virtue of the Authorization granted by the Data Subject.

1.3. Database: Organized set of personal data that is subject to Processing. The Law exempts from the protection regime (i) files and databases belonging to the personal or domestic sphere; (ii) those whose purpose is national security and defense, prevention, detection, monitoring and control of money laundering and financing of terrorism, (iii) those whose purpose and contain intelligence and counterintelligence information, (iv) journalistic information and other editorial content, (v) those regulated by Law 1266 of 2008 (financial and credit information, commercial, services and from third countries) and (vi) those regulated by Law 79 of 1993 (on population and housing censuses).

1.4. Cookies: These are files that collect information through a web page about the browsing habits of a user or its equipment and could eventually form a database according to the legal definition of Law 1581 of 2012 by collecting personal data.

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1.5. Personal data: This refers to any information linked or that may be associated to one or several determined or determinable natural persons, such as name, age, sex, marital status, domicile, among others. This data may be stored in any physical or electronic support and may be processed manually or automatically.

1.6. Private data: Data that, due to its intimate or reserved nature, is only relevant to the Data Owner.

1.7. Public data: Data that is not semi-private, private or sensitive. Public data includes, among others, data related to the marital status of individuals, their profession or trade, and their status as merchants or public servants. By their nature, public data may be contained, among others, in public records, public documents, gazettes, official bulletins and duly executed court rulings that are not subject to confidentiality.

1.8. Semi-private data: Semi-private data is data that is not of an intimate, reserved or public nature and whose knowledge or disclosure may be of interest not only to its owner but also to a certain sector or group of persons or to society in general, such as financial and credit data of commercial activity or services referred to in Title IV of Law 1266 of 2008.

1.9. Sensitive Data: Data that affect the privacy of the Data Subject or whose improper use may generate discrimination, such as data that reveal racial or ethnic origin, political orientation, religious or philosophical convictions, membership in trade unions, social organizations, human rights organizations or that promote the interests of any political party or that guarantee the rights and guarantees of opposition political parties, as well as data related to health, sex life, and biometric data.

1.10. Data Subject: Natural person whose personal data are subject to Processing. The Data Subject is subject to the right of habeas data and other legal and constitutional rights and guarantees.

1.11. Collection of personal data: In development of the principles of purpose and freedom, the collection of data shall be limited to those personal data that are relevant and appropriate for the purpose for which they are collected or required in accordance with current regulations. Except in the cases expressly provided for by law, personal data may not be collected without the authorization of the Data Subject.



2. CHAPTER TWO - WHAT ARE COOKIES



Cookies are files that collect information through a web page about the browsing habits of a user or its equipment and could eventually form a database according to the legal definition of Law 1581 of 2012 by collecting personal data in accordance with the following characteristics:

- "1. They refer to exclusive and proper aspects of a natural person.
2. They allow the identification of the person, to a greater or lesser extent, thanks to the overall view that is achieved with the same and other data.
3. Its ownership resides exclusively in the owner of the same, a situation that is not altered by its collection by a third party in a lawful or unlawful manner.
4. Its treatment is subject to special rules (principles) regarding its collection, administration and disclosure; in which case, the data controller must abide by the rules on data protection in force in Colombia, especially the application of the guiding principles for the administration of data of legality, purpose, freedom, truthfulness or quality, transparency, access and restricted circulation, security and confidentiality enshrined in Article 4 of Law 1581 of 2012."

See our **Personal Data Processing Policy**, available at www.casacandela.com.

3. CHAPTER THREE - SCOPE AND USE OF COOKIES



As outlined in the previous chapters, we use different types of cookies on our websites for the operation of the ordinary course of business, to ensure the proper functioning of our platform, improve the experience with our content and digital services.



4. CHAPTER FOUR - USE WE MAKE OF COOKIES



The cookies we use are mainly:

4.1. Essential Cookies: These are necessary for the basic operation of the website and our applications. They cannot be disabled, as they ensure that the website and applications are secure and function correctly.

4.2. Functional Cookies: These cookies make your interaction with our website more efficient and personalized. For example, by remembering your language preferences or the region you are in.

4.3. Performance Cookies: We use these cookies to collect aggregate data about the use of our website and applications. This helps us to continually improve our services and better understand how our users interact with our content.

4.4. Marketing Cookies: These cookies are used to display relevant content to you, based on your interests and browsing behavior.

Taking into account the above, it is reported that these cookies can be session cookies when they are used only while the user is browsing our website and, at the end of their navigation are deleted or may even be persistent, the latter are those that remain on the device through which you are browsing even having finished your navigation, only to remember the next time you enter our portal and recommend or suggest content.

5. CHAPTER FIVE - USER RESPONSIBILITY



Cookies are small data files that web sites store on your browser and optionally on your hard drive, as described herein. Cookies allow us to “remember” information about your preferences and session and allow you to move within areas of our website without re-entering your data. This makes it possible to create a more personalized and convenient shopping experience.

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CASA CANDELA uses a third party to place cookies on your browsing device to collect non-personally identifiable information. Although cookies contain a unique user number, they do not collect or store any personally identifiable information.

Accordingly, please be advised that you can configure your Internet browser not to accept them. Users can control the use of cookies at the individual browser level. You have the right to refuse cookies and use our services, but your ability to use some features or areas of our services may be limited. Likewise, if you agree to their use, simply select "ACCEPT" and you will be able to browse our website or application without limitations.

By accessing this site, you agree not to use any device, software, routine or data to obstruct or attempt to obstruct the proper functioning of our website www.casacandela.com or any activity conducted on this site. You further agree not to use or attempt to use any engine, software, tool, agent, data or other device or mechanism (including, but not limited to, browsers, spiders, robots, digital characters or intelligent agents) to navigate or search our website other than the search engine or search agents provided by the company or available browsers.

We treat the data with the utmost confidentiality and information security, you can consult our **Personal Data Treatment Policy** available at www.casacandela.com.

Through the information you provide us, we can fulfill the purpose of building a better communication about our products, events, commercial activities or personalization of your shopping experience on our site. In addition, it allows us to fulfill the purposes that are provided within our Data Processing Policy.

If you have a request, complaint, suggestion or appeal or need assistance, our customer service team is available to help you. Please contact us at: novedadesdatospersonales@casacandela.co. during our **business hours: Monday through Friday from 8:00 a.m. to 12:00 p.m. and from 1:00 p.m. to 5:00 p.m.**

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